

CONFERENCE & REGISTRATION INFORMATION

CREATING A CULTURE OF QUALITY:

Pursuing Excellence in Care Transitions
Enhancing Safety in Kidney Patient Care

September 11-12, 2012

BWI Airport Marriott

1743 West Nursery Road
Baltimore, Maryland 21240
Phone: (410) 859-8300

For further information, please visit www.esrdnetworks.org



A renal community collaboration

presented by the Forum of ESRD Networks in partnership with
DaVita, DCI, Fresenius, and the Renal Physicians Association



CREATING A CULTURE OF QUALITY:

Pursuing Excellence in Care Transitions
Enhancing Safety in Kidney Patient Care



CONFERENCE LEARNING OBJECTIVES

All conference presenters welcome you to this Conference as a resource to:

- Provide an approach to quality improvement activities involving transitions of care
- Define barriers that prevent the safe transfer of care for dialysis patients
- Present “best practices” already being used to improve the safety of transitions between care settings for dialysis patients
- Define techniques to identify and change the processes that make transfers so dangerous
- Develop ways to overcome the barriers to safe transitions through better design of transfer document

We trust this Conference will provide the opportunity to share knowledge, discuss problems, and explore new directions to improve the transitions of care for our patients. We thank you for your participation in today’s program.

CONFERENCE AUDIENCE

This seminar is open to all interested in improving healthcare quality for renal patients, including but not limited to: • dialysis organization quality staff • regional quality managers • ESRD Network quality staff • Forum of ESRD Networks’ Medical Advisory Council (MAC) members • Quality Improvement Organization staff • Centers for Medicare & Medicaid Services OCSQ/DSC staff, Project Officers, and Regional Administrators



CREATING A CULTURE OF QUALITY:

Pursuing Excellence in Care Transitions
Enhancing Safety in Kidney Patient Care

CONFERENCE FACULTY

Patrick Conway, MD, MSc

Peter DeOreo, MD, FACP

Renee Garrick, MD

Jay Ginsberg, MD, MMM

Ed Hartle, MD

Catherine Koppelman, RN, MSN, NEA-BC

Michael Lazarus, MD

Becky Lee, RN

Patricia McCarley, MSN, RN, ACNPc, CNN

Paul McGann, MD

Jean Moody-Williams

Kathy Olson, RN

James Riley, Esq.

Darlene Rodgers, BSN, RN, CNN, CPHQ

Lani Spencer, BS, RN, CDN, MBA

John Stivelman, MD

Mark Turenne

Centers for Medicare & Medicaid Services

Centers for Dialysis Care

Renal Physicians Association

Southeastern Connecticut Nephrology

Geisinger Health Systems

University Hospitals

Fresenius Medical Care, NA

DaVita

Fresenius Medical Care, NA

Centers for Medicare & Medicaid Services

Centers for Medicare & Medicaid Services

The Renal Network, Inc.

McGuireWoods

Intermountain ESRD Network, Inc.

Dialysis Clinic, Inc.

Northwest Renal

Arbor Research



CONFERENCE AGENDA (As of July 17, 2012)

September 11, 2012

- 12:30 PM OPENING REMARKS
Jay Ginsberg, MD, MMM
- 12:40 PM FRAMING THE ISSUE
Mark Turenne
- 1:30 PM HOSPITAL READMISSION
Catherine S. Koppelman, RN, MSN, NEA-BC
- 2:30 PM BREAK
- 3:00 PM..... PANEL DISCUSSION: PATIENT SAFETY AND TRANSITIONS
Moderator: Denise Van Valkenburgh, RN, BA
Fresenius: Michael Lazarus, MD
RPA: Renee Garrick, MD
CMS: Paul McGann, MD
DCI: Lani Spencer, BS, RN, CDN, MBA
Arbor Research: Mark Turenne
University Hospitals: Catherine S. Koppelman, RN, MSN, NEA-BC
- 5:00 PM RECEPTION (*provided*)
- 5:00 PM POSTER EXHIBITS



CONFERENCE AGENDA (As of July 17, 2012)

September 12, 2012

- 7:00 AM REGISTRATION & CONTINENTAL BREAKFAST *(provided)*
- 7:30 AM AHRQ NOTICE PRESENTATION
- 8:00 AM KEYNOTE
Patrick H. Conway, MD , MSc
- 9:00 AM LEGAL BARRIERS TO SAFE TRANSITIONS
Jim Riley, Esq.
- 9:45 AM BREAK
- 10:15 AM..... PANEL DISCUSSION: BARRIERS TO SAFE TRANSITIONS
Moderator: Jean Moody-Williams
Fresenius: Michael Lazarus, MD
Northwest Renal: John Stivelman, MD
DaVita: Becky Lee, RN
ESRD Networks: Darlene Rodgers, BSN, RN, CNN, CPHQ
ESRD Networks: Kathy Olson, RN
- 12:00 PM NETWORKING LUNCHEON *(provided)*
- 1:00 PM GETTING PRACTICAL: PREVENTING READMISSIONS THROUGH
IMPROVED TRANSITIONS OF CARE
Ed Hartle, MD
- 1:30 PM GETTING PRACTICAL: ESSENTIAL FORM COMPONENTS
Patricia McCarley, MSN, RN, ACNPc, CNN
- 2:00 PM GETTING PRACTICAL: DESIGNING A SAFE HANDOVER
Facilitator: Patricia McCarley, MSN, RN, ACNPc, CNN
- 2:45 PM BREAK
- 3:15 PM DEVELOPING A TRANSITIONS DOCUMENT
Peter DeOreo, MD, FACP
- 4:30 PM CLOSING REMARKS
Jay Ginsberg, MD, MMM



CREATING A CULTURE OF QUALITY

CNE INFORMATION

This activity has been submitted to the American Nephrology Nurses' Association (ANNA) for approval to award contact hours. The ANNA is accredited as an approver of continuing nursing education by the American Nurses Credentialing Center's Commission on Accreditation.

SEMINAR PLANNING COMMITTEE

Jay Ginsberg, MD, MMM
Chairperson

Susan Caponi, BSN, RN
Forum of ESRD Networks

Geraldine Curry
Fresenius Medical Care

Harriet Edwards, MSW, MSG
Forum of ESRD Networks

Peter DeOreo, MD
Forum of ESRD Networks
Medical Advisory Council

Katrina Dinkel, MA
Forum of ESRD Networks

Doug Johnson, MD
Dialysis Clinic, Inc.

Cynthia Kristensen, MD
Forum of ESRD Networks

Carolyn Latham
Fresenius Medical Care

Klemens Meyer, MD
Forum of ESRD Networks

Dale Singer, MHA
Renal Physicians Association

Susan Stark
Forum of ESRD Networks

Judy Stevenson, MSN, CPHQ
Forum of ESRD Networks

Denise Van Valkenburgh, RN
Liberty Dialysis

David Van Wyck, MD
DaVita, Inc.

REGISTRATION AND HOTEL INFORMATION

HOW TO REGISTER:

You may register online, and submit the registration fee by credit card, at the following link:

<http://www.regonline.com/creatingacultureofquality2012>

OR you may complete the enclosed registration form and return with a check made payable to the "The Forum of ESRD Networks". Please send checks to:

The Forum of ESRD Networks / 1360 Energy Park Drive, Suite 200
St. Paul, MN 55108

** Payment by credit card over the phone will not be accepted.*

Registrations will be accepted until all spaces are filled or until Tuesday, September 4, 2012, whichever comes first. Walk-in registrations will not be accepted.

Cancellation information: For cancellations made by September 4, 2012, you may receive a refund minus a \$10 administrative fee. Please contact Network 11 at (651) 644-9877 to process your refund.

EDUCATION FEE:

The education fee of \$150.00 includes all seminar sessions, meals, and materials.

HOTEL ACCOMMODATIONS AND RESERVATIONS:

- The seminar will be held at: BWI Airport Marriott, 1743 West Nursery Road, Baltimore, MD 21240
- Rooms have been reserved at the BWI Airport Marriott at a rate of \$163.00/night (single/double)
- Rooms may be secured with the group name "Quality Conference"
- For hotel reservations, please call the BWI Airport Marriott reservation line at (800) 228-9290 or the BWI Airport Marriott at (410) 859-8300



CREATING A CULTURE OF QUALITY:

Pursuing Excellence in Care Transitions
Enhancing Safety in Kidney Patient Care

REGISTRANT INFORMATION

You may either provide this information via the online registration link (see previous page) or complete this form and return it with your payment by check.

SEMINAR PLANNING COMMITTEE

Jay Ginsberg, MD, MMM
Chairperson

Susan Caponi, BSN, RN
Forum of ESRD Networks

Geraldine Curry
Fresenius Medical Care

Harriet Edwards, MSW, MSG
Forum of ESRD Networks

Peter DeOreo, MD
Forum of ESRD Networks
Medical Advisory Council

Katrina Dinkel, MA
Forum of ESRD Networks

Doug Johnson, MD
Dialysis Clinic, Inc.

Cynthia Kristensen, MD
Forum of ESRD Networks

Carolyn Latham
Fresenius Medical Care

Klemens Meyer, MD
Forum of ESRD Networks

Dale Singer, MHA
Renal Physicians Association

Susan Stark
Forum of ESRD Networks

Judy Stevenson, MSN, CPHQ
Forum of ESRD Networks

Denise Van Valkenburgh, RN
Liberty Dialysis

David Van Wyck, MD
DaVita, Inc.

Organization: _____

Address: _____

City/State/Zip: _____

Daytime Phone: _____

Email: _____

Please list your organization's participants:

Name and Organization

Fee:

(as you would like it to appear on the name badge)

- | | | |
|----|-------|-------|
| 1. | _____ | _____ |
| 2. | _____ | _____ |
| 3. | _____ | _____ |
| 4. | _____ | _____ |

TOTAL Registration Fee: _____



Please return completed forms via mail or fax to:
The Forum of ESRD Networks
1360 Energy Park Drive, Suite 200
St. Paul, MN 55108
Fax: (651) 644-9853

If you have any questions, please contact Dee LeDuc, Forum Coordinator, at
forumcoord@centurytel.net or (715) 354-3735.