

# Patients' Perspective: Patient Centered Care & Meaningful Engagement

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**Virna Elly**



PATIENTS' PERSPECTIVE  
IMPROVING HEALTH...ONE VIEW AT A TIME



# Patient Centeredness & Meaningful Engagement

by Virna Elly  
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# Patient Centeredness

# Meaningful Engagement

*“a funny thing happened on the way to the discussion...”*

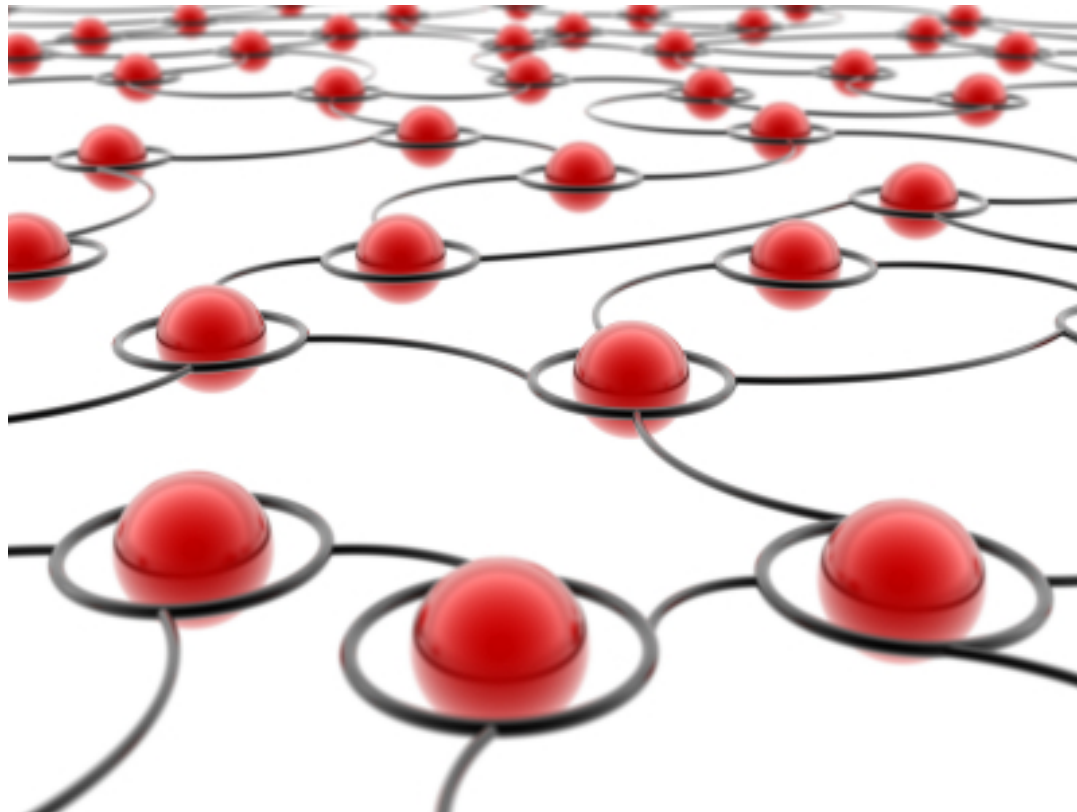




# Perspective

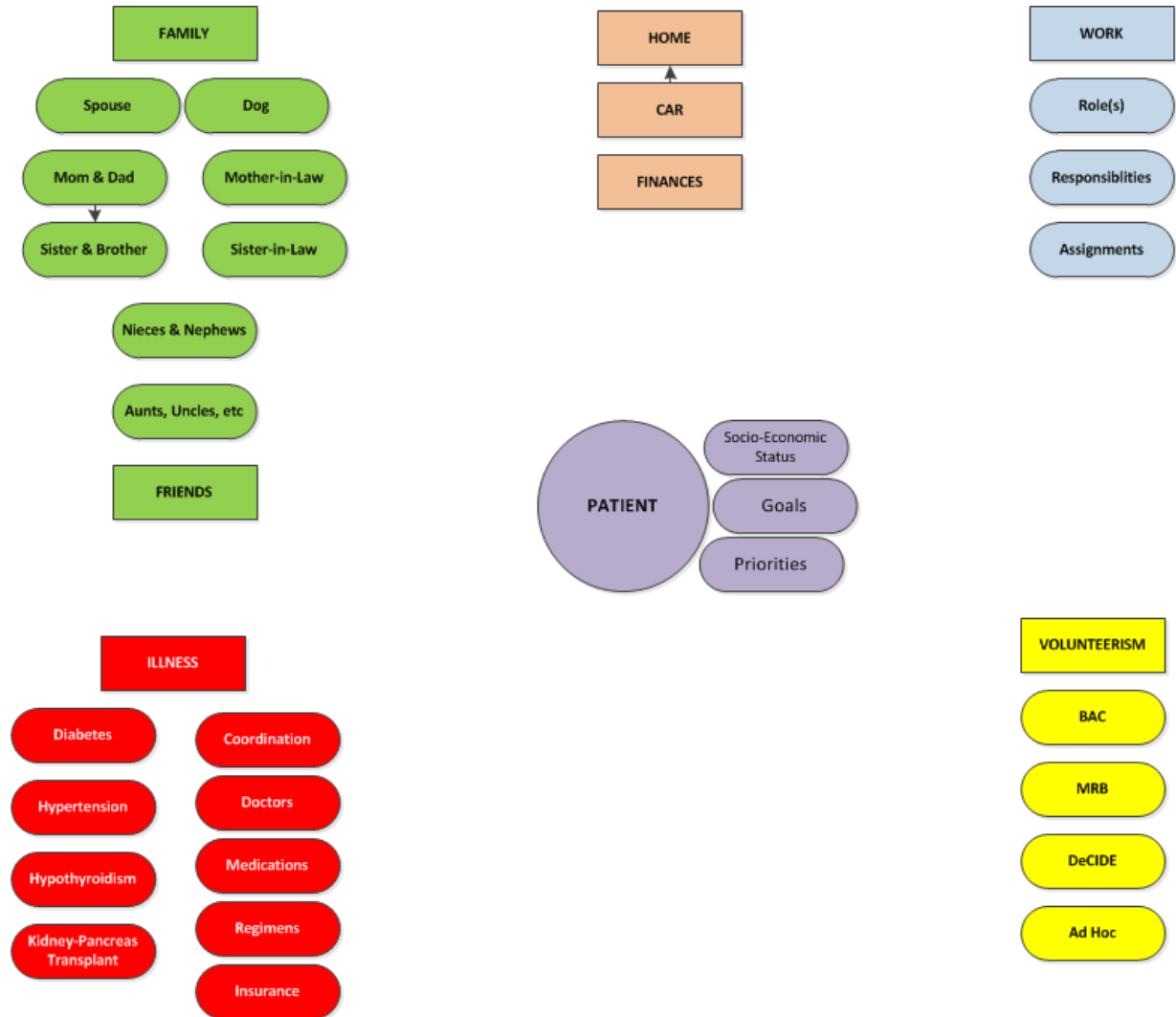
*“You have your way. I have my way. As for the right way, the correct way, and the only way, it does not exist.”*

*~ Frederick Nietzsche*





# Perspective Map





# Communication Gaps

*“The single biggest problem in communication is the illusion that it has taken place.”*

*~ George Bernard Shaw*





# Patient Preference

*In the long run, we shape our lives, and we shape ourselves...and the choices we make are ultimately our own responsibility."*

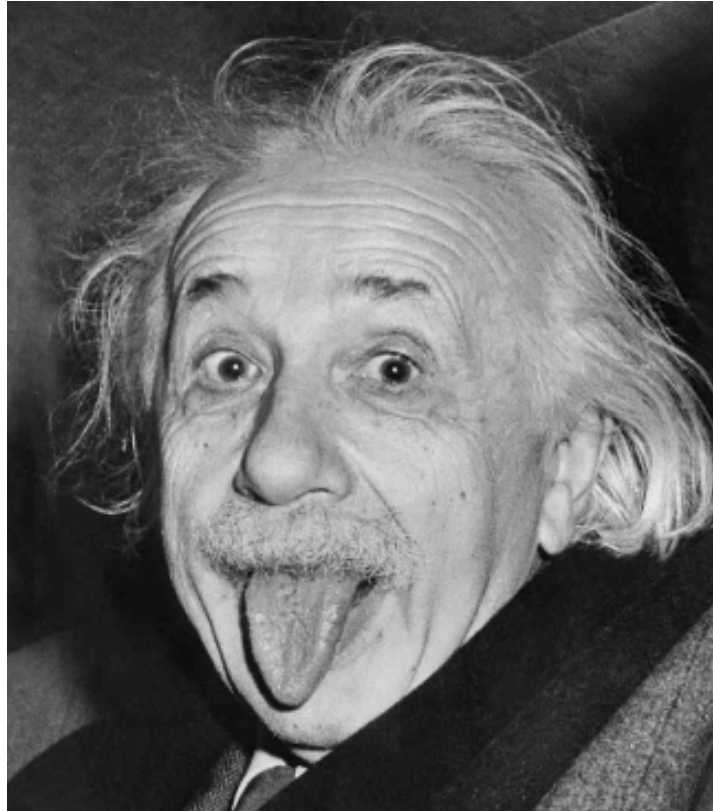
*~ Eleanor Roosevelt*





# Leveraging Knowledge

*"If you can't explain it simply, you don't understand it well enough."  
~ Albert Einstein*







# Build Better Relationships

*“Too often we underestimate the power of a touch, a smile, a kind word, a listening ear, an honest compliment, or the smallest act of caring – all of which have the potential to turn a life around.”*

*~ Gary Chapman, author*





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